



It is very important that your SCIFIT machine is registered. This can be done online at <http://www.SCIFIT.com/support/warrantyregistration> or fill out and mail the registration form on the back of this manual.

SCIFIT Statement of Warranty

SCIFIT warranties new products against defective workmanship and/or materials under normal and proper use subject to the following limitations:

- (a) SCIFIT's obligation to the original purchaser shall apply within the United States and Canada to both parts and the cost of labor required to replace or repair a defective product, at SCIFIT's option, for a period of one (1) year from *user/dealer purchase date as documented by *warranty card and if warranty card has not been returned by user/dealer, then date of shipment from the factory*. Thereafter, for a period of two (2) years, such obligation shall extend only to the supply of replacement parts with any labor costs associated with such replacement or repair to be at buyer's expense. Refer to clause (e) for components outside this policy clause.

Outside the United States and Canada SCIFIT will repair or replace defective product with no labor included for a period of three (3) years from user purchase date as documented by *warranty card and if warranty card has not been returned by user then date of shipment from factory. However these warranty periods for sales outside the United States and Canada are subject to modification by local SCIFIT sales dealers.

*Note: Original purchaser must register their purchased products either by warranty card return, web site registration or fax to activate warranty period or shipment date is extant for start of warranty period. A ninety (90) day period is to be given for warranty registration to allow stock rotation and showroom stock thereafter registration will be shipment date for the start of the warranty period.

- (b) SCIFIT's obligation shall be limited to repairing or replacing defective parts. No allowance shall be granted for repairs made by Buyer without SCIFIT's prior written approval. The decision to replace or repair shall be solely at SCIFIT's discretion. SCIFIT reserves the right to require return of warranty parts, or payment, in some cases. See "Return of Parts" below.
- (c) SCIFIT's warranty does not apply to parts requiring replacement or repair due to normal and abnormal wear and tear, improper use, corrosion (perspiration), improper maintenance, improper installation, improper rated, grounded or dedicated electrical circuits or improper storage, nor it apply where all or part of the product has been altered from its original state by Buyer or a third party.
- (d) **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE INCLUDING WARRANTY OR MERCHANTABILITY OF FITNESS FOR PARTICULAR PURPOSE, AND IS IN LIEU OF ALL OTHER LIABILITIES OF SCIFIT INCLUDING DIRECT, INDIRECT, SPECIAL AND CONSEQUENTIAL DAMAGES OR PENALTIES EXPRESSED OR IMPLIED WHETHER ARISING OUT OF CONTRACT, NEGLIGENCE OR OTHER SORT.**

SCIFIT STATEMENT OF WARRANTY

(e) The below listed items have the following warranty coverage unless determined to be defective. These items include, but are not limited to:

Treadmill AC5000/AC5000M DC1000 (6hr. per day usage)	Warranty Period
Treadmill belts	12 months
Treadmill decks	12 months
Treadmill structure & frame	5 years
Treadmill drive system inclusive of motor & inverter	5 years
Treadmill handrails & handles	3 years
Treadmill heart rate grips	12 months
Treadmill water bottle holders	90 days
Treadmill trays	90 days

Rotary Products	Warranty Period
Upholstery	12 months
Saddles/seats	12 months
Rotary pedals	12 months
Rubber grips	12 months
Heart rate grips	12 months
Rotary structure & Frame	5 years
Rubber foot pads (BioFlex)	12 months
Rotary water bottle holders	90 days
Rotary trays	90 days
Battery	1 year

Accessories Products	Warranty Period
Pedal straps	6 months
Heart rate receiver/transmitter	90 days
Low support boots	12 months
High support boots	12 months
Assist gloves	90 days
USB keys and Lanyards	90 days

(f) Fires, floods, and acts of God, are not covered under this warranty.

Freight and Shipping

All SCIFIT products have displayed on the outside packaging “**STOP – UPON DELIVERY INSPECT MERCHANDISE THOROUGHLY NOTING ANY DAMAGE ON RECEIVING PAPERWORK PRIOR TO SIGNING**”.

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Shipping and Installation

SCIFIT is not responsible for the repair or replacement of any unit or part damaged during transit or installation. The customer is responsible for inspection of each unit and part for shipping damage at the time of installation. **If the customer signs an unqualified receipt for freight or damage goods, the customer is solely responsible for the cost of the repair or replacement for such freight damage.**

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Software, Trademarks, Copyrights and Patents

If an order includes computer software, such software is transferred by SCIFIT to the customer pursuant to a single user license, the royalty terms and conditions of that are set forth on or in the package accompanying the software.

SCIFIT has trademarked several names to uniquely identify its business and products. These names must not be used by other entities and remain the exclusive right of SCIFIT. SCIFIT’s decals, user manuals, and service manuals are copyrighted and may not be copied without prior written approval from SCIFIT.

SCIFIT owns patents on designs and features that are unique to its products. SCIFIT will defend these patents against those who attempt to utilize these features and designs in other products.

Maintenance

After using, always wipe down your SCIFIT exercise product. Perspiration that continuously settles on frame, upholstery, casings and control panels may eventually cause rust or damage. Damage resulting from lack of maintenance WILL NOT be covered under warranty. To clean upholstery, use mild soap and warm water, then dry with a clean towel. Refer to the machine maintenance schedule.

Product Support

The product support department is staffed from 7 AM to 6 PM CST Monday through Friday. To order parts on-line please visit our parts website at www.SCIFIT.com

Please be prepared to provide the following information when calling or e-mailing a request for technical support:

- Model number of equipment
 - Serial number of equipment
 - Description of the Symptom or Issue occurring.
 - Contact information - Name, Address, Phone Number, Department, etc..
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Parts Shipment

Our spare parts distribution center is located in LeSaint, OH and most parts are generally received by the customer within 2-days. If you request overnight shipping there would be an additional freight charge. All orders received after 3:00 PM will not be shipped until the next day.

Return of Parts

SCIFIT is committed to continual improvement in the equipment we market. In order to meet this commitment, the rapid return of defective parts is essential. The examination of the parts by our engineering department leads to changes that insure the same problem does not re-occur. Thank you in advance for your assistance!

When requested by SCIFIT, defective parts must be returned to the SCIFIT factory **within 30 days** of receipt of replacement part. SCIFIT reserves the right to invoice buyer and collect for parts where SCIFIT has requested the parts be returned and buyer has refused to do so.

Please follow these three easy steps for returning parts.

Step 1

Keep the box and packing material in which the new parts arrived.

Step 2

A **prepaid return label** will be in the parts box for only those parts that need to be returned. If no prepaid return label is enclosed contact SCIFIT product support at

- Toll Free: +1 (800) 745 -1373
- Email: Service@SCIFIT.com

When **ALL** of the parts are received and inspected at the factory, a credit will be issued for the original parts invoiced. **Attention service companies** – Labor invoices will **NOT** be paid until the defective parts are returned to the factory.

Step 3

Wrap the defective part, place it in the box and affix the return label for a safe return.

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Service Labor

Where applicable, the SCIFIT product support personnel will arrange a local field service technician to provide field support. Every effort will be made to schedule service during 48 business hours (8 hours per business day) following notification of a problem or as soon as repair parts are available to the field service technician. Where possible, parts will be supplied in advance of the field service technicians so that the product is repaired with one call.

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Purchased Parts

All purchased parts will carry a **90 day warranty**. Refer to purchased parts shipments and installation for more information.

This Limited Commercial Warranty supercedes the Limited Commercial Warranty printed in the "Owner's Operation Manual" for all SCIFIT Systems, Inc. products.

If you have questions or require additional information, please contact SCIFIT Systems, Inc. at:

- Toll Free: +1 (800) 745 - 1373
- Email: Service@SCIFIT.com